

## **Trash Collection Information**

If you live within the Town limits of Lyman your garbage pick-up day is Monday. You must have your can placed at curbside the night before service to guarantee pick-up. Please have your cart at the curb, at least ten (10) feet away from any obstructions such as mailboxes or basketball goals the night before service.

If you are a new resident and need a cart and to set-up service, please call Town Hall at 864-439-3453. We will need your address to get your service set up. New cart deliveries are typically done on Friday.

You will receive one 95-gallon cart. Should you need additional carts, you will need to contact GFL directly to arrange for an individual account at your expense for those additional services. GFL has agreed to provide additional carts to Lyman residents at a discounted rate of \$7.00 per cart per month and to waive the delivery fee for those additional carts.

Should your cart become damaged due to normal wear and tear or due to incident with GFL pick-up, please contact Town Hall at 864-439-3453. Our staff will contact GFL with the request to replace or repair your cart. However, if your cart becomes damaged due to an issue within your home, such as fireworks, grease, spray paint, cleaning out of a fireplace, etc. GFL will charge \$35.00 to replace the cart. This fee must be paid to the Town of Lyman by the resident requesting a replacement, prior to the cart being replaced.

The Town understands that there are residents who cannot move their carts for many different reasons. For individuals who are unable to place their containers at the curbside, please contact GFL at 864-269-1065 and speak with Michelle Cole. GFL will assess these issues on a case by case basis for “back door service”. All persons requesting “back door service”, will need to complete a form from GFL and provide a note from your doctor. The cost of “back door service” is \$35.00 per month at your expense. You will need to set up an individual account with GFL to arrange for this personal service.

The only holiday to affect service is Christmas Day. Should your pick-up fall on Christmas Day your trash will be picked up the following day. All other holidays trash will be picked up on regular schedule.



**GFL ENVIROMENTAL**

1635 Antioch Church Rd.

Piedmont SC, 29673

Ph: 864-269-1065 Fax: 864- 269-7569

**Services:**

Trash - 96 Gallon Can Supplied – **WE ARE NOT LIABLE IF YOUR PERSONAL CONTAINER IS DAMAGED OR MISSING**

Recycling & Yard Waste service are an additional charge, please call Customer Service for charges.

Recycling - 96 gallon can supplied and serviced every other week.

Visit [www.wasteindustries.com](http://www.wasteindustries.com) to create an online account, sign up for auto pay and ebilling. Payments made though Ebilling are not charged a fee. Having your bills emailed eliminates the paper bill fee. You can also view your bills & print your service schedule from your online account.

**HOLIDAYS:**

**Thanksgiving Day & Christmas Day.**

Your services would be affected if your service day falls **ON or AFTER** the holiday. Services affected will be picked up one day after your original scheduled service day.

**GFL ENVIROMENTAL** provides yard debris service in some areas with the purchase of stickers or a Yard Waste container for \$9.00 per month. Material can be loose inside the container; however, the lid must close. Branches inside the container should be no longer than 3’ and 2” in diameter. Yard Waste stickers are sold in sets of 20 for \$1.50 each - total of \$30.00.

**Yard Waste is not available in Anderson or Spartanburg Counties**

We run automated trucks with hydraulic arms and a single driver. Please place your cart with the handle & wheels facing your house & 10 feet away from any stationary objects. If you have multiple carts they must be at least 3 feet apart.

**EXTRA BAGS:**

**We do not pick up extra bags beside the container/s without a work order scheduled. Please call the office at least 1 day prior to your service day. The cost per bag is \$1.50. (limit 8 bags per week)**

IF YOU WISH TO CANCEL PLEASE CALL THE OFFICE.

**HELPFUL INFORMATION:**

BAG & TIE ALL GARBAGE. PLACE CONTAINERS OUT **THE NIGHT BEFORE** YOUR SERVICE DAY - OUR DRIVERS RUN FROM 5AM TO 5PM NO SPECIFIC TIME OF SERVICE.

DO NOT PUT LEAVES, LIMBS, GRASS CLIPPINGS OR PLANTS IN THE GARBAGE CAN.

DO NOT PUT OIL, BATTERIES, TIRES, WOOD, CONSTRUCTION MATERIALS, PAINT, CHEMICALS OR ELECTRONICS (any item you can plug in) IN ANY OF THE CONTAINERS,

CALL THE OFFICE FOR SPECIALTY ITEM PICK UP SERVICE.

**NEW CUSTOMERS**

FIRST 2 WEEKS OF SERVICE

WILL TAKE EXTRA BAGS (**limit of 8 per week**) AND BROKEN DOWN FLAT BOXES NO LARGER AND THAN 3’ X 3’ AND BUNDLED TOGETHER (**limit of 30 per week**). PLACED ITEMS ON GROUND NEXT TO CONTAINER.

CUSTOMERS ARE BILLED QUARTERLY; YOU ARE REQUIRED TO PAY THE FIRST FULL QUARTER IN ADVANCE.

FIRST BILL YOU MAY RECEIVE MAY BE PRORATED FOR THE REMAINDER OF THE CURRENT QUARTER.

ONE ACCOUNT PER ADDRESS

**THANK YOU!**



